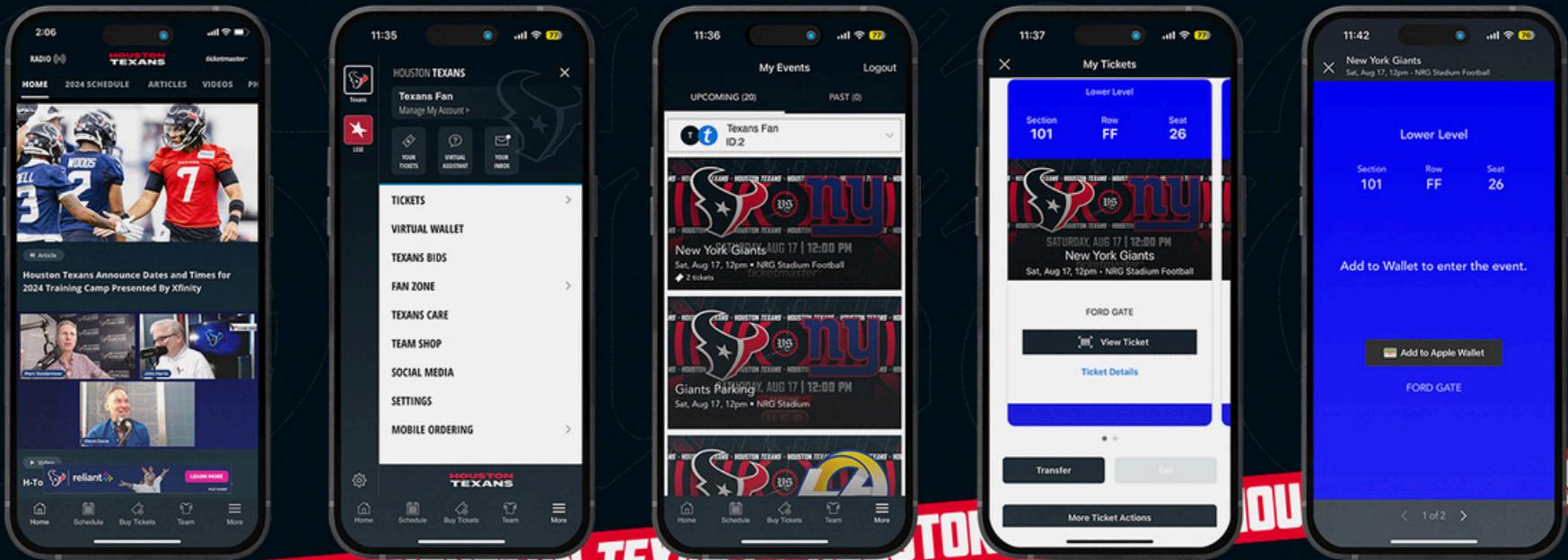


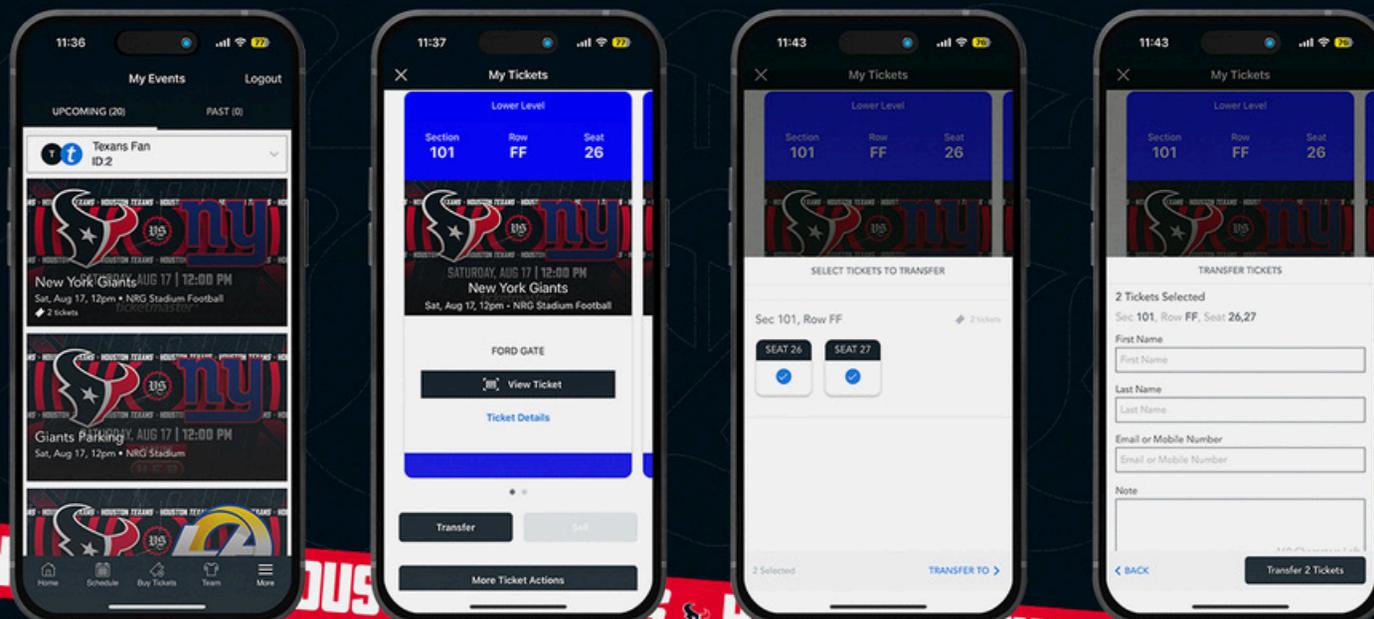
ACCESS YOUR TICKETS

- STEP 1:** OPEN THE HOUSTON TEXANS APP AND CLICK THE MENU IN THE BOTTOM RIGHT CORNER.
- STEP 2:** CLICK **MANAGE MY ACCOUNT**. YOU WILL THEN BE ASKED TO LOG IN WITH YOUR TEXANS ACCOUNT MANAGER EMAIL AND PASSWORD.
- STEP 3:** ONCE YOU ARE SIGNED IN, YOUR SCREEN WILL LIST ALL YOUR GAMES FOR THE 2024 TEXANS SEASON. SELECT THE CARD FOR THE GAME YOU WISH TO VIEW.
- STEP 4:** TAP **VIEW TICKET**.
- STEP 5:** SHOW THIS SCREEN TO THE SCANNER ON GAMEDAY.
(OPTIONAL): YOU ALSO HAVE THE OPTION TO CLICK **ADD TO WALLET** AND PULL THE TICKETS UP IN YOUR WALLET APP.



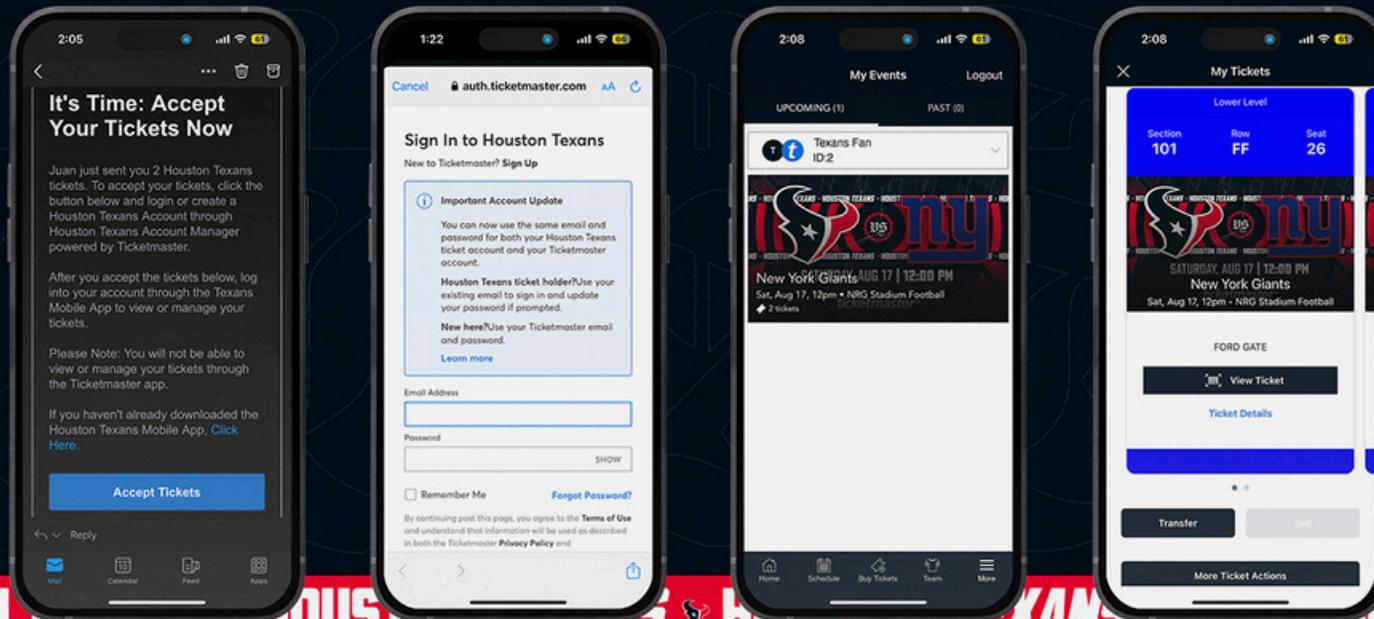
TRANSFER YOUR TICKETS

- STEP 1:** ONCE YOU ARE SIGNED IN, YOUR SCREEN WILL LIST ALL YOUR GAMES FOR THE 2023 TEXANS SEASON. SELECT THE CARD FOR THE GAME THAT YOU WOULD LIKE TO TRANSFER.
- STEP 2:** TAP **TRANSFER**.
- STEP 3:** SELECT THE TICKETS THAT YOU WOULD LIKE TO TRANSFER AND TAP **TRANSFER TO** AT THE BOTTOM OF YOUR SCREEN.
- STEP 4:** CHOOSE A RECIPIENT FROM YOUR SMART PHONE'S ADDRESS BOOK OR MANUALLY ENTER THEIR INFORMATION TO TRANSFER THE TICKETS.



ACCEPT YOUR TICKETS

- STEP 1:** CLICK ON **ACCEPT TICKETS** IN THE EMAIL OR TEXT MESSAGE RECEIVED.
- STEP 2:** SIGN UP/SIGN IN TO YOUR TEXANS ACCOUNT MANAGER VIA MOBILE WEB TO ACCEPT AND VIEW YOUR TICKETS. PLEASE NOTE: YOU MUST LOG IN WITH YOUR EMAIL THE INVITE WAS SENT TO. IF YOU DON'T HAVE AN ACCOUNT UNDER THAT ADDRESS, PLEASE CREATE ONE.
- STEP 3:** YOU CAN NOW ACCESS YOUR TICKETS BY SELECTING THEM.
- STEP 4:** SHOW THIS SCREEN TO THE SCANNER UPON ENTRY TO THE STADIUM. TO ACCESS THE TICKET QUICKER, YOU CAN ADD THE TICKET TO YOUR WALLET.



ADDING TICKETS TO APPLE WALLET

- STEP 1:** SELECT THE GAME YOU WILL BE ATTENDING.
- STEP 2:** IN THE MIDDLE OF THE SCREEN, CLICK "ADD TO APPLE WALLET" OR "ADD TO GOOGLE WALLET"
- STEP 3:** SELECT HOW MANY TICKETS YOU WANT TO ADD TO THE WALLET.
- STEP 4:** YOU CAN VIEW YOUR TICKETS IN THE APPLE/GOOGLE WALLET BY SELECTING "VIEW TICKETS IN WALLET."
- STEP 5:** ONCE IN THE WALLET, YOU WILL BE ABLE TO VIEW YOUR TICKETS.

